



Bobbie McGee Gregg
Vice President & Global Chief Privacy Officer

June 19, 2008

By Overnight Delivery

Office of the Maine Attorney General
6 State House Station
Augusta, ME 04333

Re: Notification of Data Security Breach

To Whom It May Concern:

I am writing to provide you with information about an incident involving the loss of an Aon Consulting laptop, on which was stored a file that contained the surname and first name plus social security number of 57,160 individuals, including 111 Maine residents. The laptop was stolen from a restaurant on May 30, 2008, in New York City. A police report has been filed. We do not have any evidence that the information has been misused.

The information of all affected individuals was collected by Aon during a pre-employment testing and application process. Such testing took place during the period of July 6, 2005, to February 29, 2008 on behalf of Verizon. The affected individuals reside in the District of Columbia and 47 states (excluding North Dakota, South Dakota, and Wyoming).

We have arranged with ConsumerInfo.com, Inc., an Experian[®] company, to provide the affected individuals with two years of credit monitoring services. The affected individuals will be notified shortly through letters to be sent via first-class mail. A copy of the notification letter is enclosed.

Sincerely,

Bobbie McGee Gregg
Vice President and Global Chief Privacy Officer

CONSUMER PROTECTION DIVISION
RECEIVED

JUN 20 2008

OFFICE OF ATTORNEY GENERAL

Aon Consulting
Privacy Office
49 Wireless Boulevard, Suite 140
Hauppauge, NY 11788



Bobbie McGee Gregg
Vice President & Global Chief Privacy Officer

Impacted Person Name
Impacted Person Street Address
Impacted Person City, ST 99999

June 23, 2008



Dear GivenName:

We are writing to inform you that on May 30, 2008, a laptop containing company data was stolen from one of our employees. The laptop may contain personally identifiable information relating to you, specifically your name and Social Security number. This information was collected from you by Aon during the testing process for a position with Verizon. The appropriate security and police personnel were contacted and a police report was filed. You may obtain a copy of the police report by contacting me at the address below.

The laptop was password protected, and at this point it appears that the theft was a random criminal act. We have no reason to believe that any of the information on this laptop has been accessed or misused. The laptop, however, has not been recovered. To help protect you against the potential consequences of this incident, we have taken the following steps:

We have partnered with ConsumerInfo.com*, an Experian[®] company, to provide you with two years of credit monitoring at no cost to you. This credit monitoring membership includes an initial 3-bureau Credit Report. It will enable you to identify possible fraudulent use of your information.

Your credit monitoring product, Triple AdvantageSM, will identify and notify you of key changes that may be a sign of Identity Theft. Your complimentary membership includes:

- One 3-Bureau Report when you sign up
- Unlimited access to your Experian Credit Report and Credit Score
- Monitoring of all three of your national credit reports every day
- Email alerts when key changes are identified
- \$25,000 Identity Theft insurance provided by Virginia Surety Company, Inc.*
- Access to Fraud Resolution Representatives

You have ninety (90) days to activate this membership, which will then continue for 24 months. We encourage you to activate your credit monitoring membership quickly. To redeem your Triple Advantage membership, please visit <http://partner.consumerinfo.com/ac> and enter the code provided below. You will be instructed on how to initiate your online membership.

Your Credit Monitoring Access Code: [insert Experian code]

Please call ConsumerInfo.com, Inc.'s toll free Customer Care Center at 1-866-579-7109 if you have any questions or need further assistance. The Customer Care Representatives are available from 9:00 a.m. to 9:00 p.m. ET, Monday through Friday and from 11:00 a.m. to 8:00 p.m. Saturday and Sunday.

Given the increased risks and sensitivity surrounding identity theft, we urge you to be vigilant for any signs of identity theft. You should carefully review account statements and you may wish to monitor your credit history by monitoring your credit

* Due to New York state law restrictions, identity theft insurance cannot be offered to residents of New York.

report. Always report suspected identity theft to your local law enforcement agency and contact Consumerinfo.com, Inc. immediately for Fraud Resolution Assistance. For more information about detecting and dealing with identity theft, visit the Web site of the Federal Trade Commission at <http://www.consumer.gov/idtheft/>. You can also contact the FTC by telephone at 1-877-ID-THEFT (1-877-438-4338) and by mail addressed to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.**

Aon takes the security of personal information seriously. We actively review our security procedures to ensure the protection and the safeguarding of proprietary information. We are in process of adding encryption software to all our laptop computers to prevent unauthorized access to laptop contents. We regret that this incident occurred and apologize for the inconvenience to you.

You may also contact the credit reporting companies at:

Equifax: U.S. Consumer Services, Equifax Information Services, LLC, P.O. Box 740241, Atlanta, GA 30374. To report fraud call (888) 766-0008 or to order copy of credit report, call (800) 685-1111.

Experian: Experian Security Assistance, P.O. Box 72, Allen, TX 75013. To report fraud call (888) 397-3742 or to order copy of credit report call (888) 397-3742.

TransUnion: P.O. Box 6790, Fresno, CA 92834. To report fraud call (800) 680-7289 or to order a copy of credit report call (877) 322-8228.

You have the right to place a security freeze on your credit report, which will prohibit the credit reporting companies from releasing any information in your credit report without your express approval. You must contact each of the three major credit reporting companies separately, and you will be charged \$5.00 by each company to place and/or remove the freeze, unless you are the victim of identity fraud.

Please note that the Security Freeze may delay, interfere with or prohibit the timely approval of any subsequent request or application you make that involves access to your credit report. This may include, but is not limited to, new loans, credit, mortgages, insurance, rental housing, employment, investments, licenses, cellular phone service, utility service, digital signature service, Internet credit card transactions and extension of credit at point of sale. If you wish to apply for a new credit account or other credit relationship, and the prospective lender or company needs to access your credit report, you will need to either remove or temporarily lift the Security Freeze.

You can access information from each of the three national credit reporting companies explaining their processes for requesting a security freeze on the internet as follows:

Experian <http://www.experian.com/consumer/help/states/ma.html>

Equifax <http://www.equifax.com/>

TransUnion <http://www.transunion.com/corporate/personal/fraudIdentityTheft/preventing/securityFreeze.page>

Sincerely,



Bobbie McGee Gregg
Aon Corporation
Chief Privacy Officer

** Residents of the State of Maryland may also visit the website of the Office of the Maryland Attorney General at <http://www.oag.state.md.us/idtheft/index.htm> and can contact the Office of the Maryland Attorney General by telephone at (888) 743-0023 toll-free or by mail addressed to Office of the Attorney General, 200 St. Paul Place, Baltimore, MD 21202.